



Department of
Primary Industries

Natural disaster response and recovery in NSW

Rebecca Chapman – Rural Recovery Support Service

Rural Financial Counselling Service

Red Cross

Blaze Aid

Disaster Recovery Payment

Disaster Relief Grant

Rural Aid

Services Australia

Disaster Welfare Assistance Line

Farm Household Support

Regional NSW Authority

Rural Recovery Support Service

GIVIT

Resilience NSW

Rural Landholder Grants

Disaster Recovery Allowance

Local Services

Service NSW

Rural Adversity Mental Health Program

Rural Financial Counselling Service

Rural Assistance
Disaster Customer Care Service
Farm Business Resilience Program
St Vincent de Paul

The Salvation Army

Rural Recovery Support Service



Department of
Primary Industries

Need help after the floods?

DPI's Rural Recovery Support Service works with primary producers, rural landholders and communities across NSW to support your recovery after disasters.

Flood Rural Recovery Support
Service

Phone:
0448 077 684

Email:
flood.recovery@dpi.nsw.gov.au



New South Wales
State Emergency Management Plan

December 2018



DISASTER RECOVERY FUNDING
ARRANGEMENTS 2018



NSW Disaster Assistance
Guidelines 2021



Resilience
NSW



NSW

- Resilience NSW
- State Emergency Services (SES)
- Rural Fire Service (RFS)
- Service NSW
- Rural Assistance Authority (RAA)
- Department of Regional NSW (DRNSW)
- Department of Primary Industries (DPI)
- Public Works Advisory (PWA)
- Environment Protection Authority (EPA)
- etc

Commonwealth

- National Resilience and Recovery Agency
- Services Australia
- etc

Response



FLOOD AFFECTED LANDHOLDERS

If you require assistance
with stock or animal-
welfare issues contact the
Agricultural and Animal
Services Hotline



1800 814 647



Agricultural and Animal Services



Recovery



Disaster declarations

One or a combination of the following rapid onset events:

- bushfire
- earthquake
- flood
- storm
- cyclone
- storm surge
- landslide
- tsunami
- meteorite strike
- tornado

AGRN	Disaster types	Name of disaster	Local Government Area
1014	Storm & flood	Broken Hill Severe Thunderstorm 15 March 2022	Broken Hill
1012	Severe weather and floods	NSW Severe Weather and Flooding from 22 February 2022 onwards	Armidale Ballina Bayside Bega Bellingen.....
1001	Storms and Floods	Southern NSW storms and floods from 5 January 2022 onwards	Albury Bland Shire Goulburn Mulwaree.....

Disaster Recovery Funding Arrangements (DRFA) Assistance

Categories explained



Rural
Assistance
Authority

CATEGORY A

Assistance to individuals to alleviate personal hardship or distress arising as a direct result of a disaster. Category A assistance is provided automatically by the states without requiring approval from the Australian Government. The RAA does not have any role in relation to delivery of Category A assistance.

CATEGORY B

For **serious**, but generally **localised** natural disaster events. The RAA will offer concessional loans or transport subsidies for primary producers, under Category B.

CATEGORY C

For **severely affected** communities, regions or sectors grants may be available. It is intended to be in addition to assistance under Categories A and B and is usually considered once the impacts of the disaster on affected communities have been assessed. Category C assistance is requested from the states and requires agreement from the Prime Minister.

CATEGORY D

Exceptional circumstances assistance beyond Categories A, B and C. Usually considered once the impact of the disaster has been assessed and specific recovery gaps identified. Category D assistance is requested from the states and requires agreement from the Prime Minister. Would ordinarily be grants but may include loans.

Assessing the damage

Natural Disaster Assessment - NSW DPI



Department of Primary Industries

This app is to report damage to primary industries only. For life threatening emergencies contact 000. To request information or assistance in a disaster:

- For bushfires ring NSW Rural Fire Service on 1800 679 737
- For floods or storms ring NSW State Emergency Service on 132 500

Assessment Information 

Enter your name (optional):



Rural Assistance Authority



Loans

Grants & Support



Disaster Relief Loans

Low interest loans for primary producers, small businesses and not-for-profits affected by a declared natural disaster.

Apply Now



Natural Disaster Grants

Recovery grants for eligible primary producers to assist with clean-up and restoration costs in the aftermath of extreme natural disasters.

Learn more



For help after a disaster....



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Primary Industries



Rural Financial Counselling Service
New South Wales



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Service
NSW



Australian Government

Services Australia